

Customer Profile

Infor Helps Elekta Consolidate All of its Operations onto a Single Platform



Facts at a glance.

Solution: ERP

Products: Infor™ M3 Equipment

Industry: Equipment/Medical Technology

Country: Global

"Having the same system and accounting structures in different countries actually helps us cooperate and be more efficient in the way we work. We speak the same language."

—Madeleine Westberg, Director of It Solutions Europe, ELEKTA

About the company.

Elekta is a human-care company, pioneering significant innovations and clinical solutions for treating cancer and brain disorders. The company develops sophisticated state-of-the-art tools and treatment-planning systems for radiation therapy and radiosurgery, as well as workflow-enhancing software systems across the spectrum of cancer care. Elekta was founded in 1972 by Lars Leksell, Professor of Neurosurgery, at the Karolinska Institute in Stockholm, Sweden. Today, Elekta's solutions are used in over 5,000 hospitals globally, and every day more than 100,000 patients receive diagnosis, treatment, or follow-up with the help of a solution from Elekta. To learn more visit www.elekta.com

Challenges.

- Implement a solution that can link geographically dispersed internal divisions, plants, locations, and departments with a single business system.
- Improve decision-making, workflows, and operations.
- Increase control over projects, scheduling, and resources.
- Consolidate warehouse processes, service, and manufacturing operations onto one platform.

Benefits.

- Unified and streamlined control of all business activities with one integrated system.
- Increased delivery performance, while reducing stock levels.
- Improved the ability to keep track of status changes to all service orders, helping to alleviate process bottlenecks and delays.
- Enabled tracking and monitoring of high-value machinery over the entire lifecycle.
- Managed the order fulfillment processes more efficiently—from planning, procurement, and manufacturing, to inventory management and customized configurations.
- Improved cash flow, service response times, and customer satisfaction levels.

"With Lawson, we now have better control over our projects, scheduling, and resources."

—Madeleine Westberg, Elekta

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