Customer Profile

Brewster Dairy Integrates Systems and Boosts Productivity with Infor ION

Facts at a glance.

Solution: EAM, ERP
Products: Infor™ ION, Infor EAM Enterprise, Infor Adage
Industry: Food & Beverage/Dairies
Country: USA

"It's important to be current with tracking your information. When customers tour the plant they are impressed with our automation and consider us the flagship of technology."

—Dale Brittan, CIO,
Brewster Dairy

About the company.

Brewster Dairy is the largest manufacturer of all natural Swiss cheese in the United States. The company has experienced steady growth in the Swiss cheese market since the dairy was purchased by John Leeman in 1965. Over the years, Brewster (which is now owned and operated by John's son Fritz) has expanded its production and warehousing facilities in Brewster, Ohio and added a production facility in Stockton, Illinois and another in Rupert, Idaho. The company produces approximately 85 million pounds of award-winning, all natural Swiss cheese annually. To learn more, visit www.brewstercheese.com.

Challenges.

• Connect systems to eliminate the need for duplicate data entry.

• Enable inventory to be expensed as it is received.

• Update older systems to take advantage of new functionality.

Benefits.

• Seamlessly connected Infor™ EAM with Infor Adage by implementing Infor ION.

• Eliminated duplicate data entry by entering purchase orders and receipts in ERP Process Business and then sending the information via ION to EAM Enterprise for inventory.

• Set the stage for faster, easier future upgrades by implementing the newest releases which required no customization.

• Enabled the possibility of integrating the company's warehouse management system.

• Managed all assets from three plants with a single standardized system: Infor EAM.

• Gained the ability to track assets and inventory, manage preventative maintenance on equipment, and run in-depth maintenance reports by upgrading from Infor MP2 to Infor EAM Enterprise.

• "Infor has improved the ease of interfacing with other systems and they are constantly moving forward with technology. I became an early adopter because Infor listens to me when I have suggestions and improvements." - Dale Brittan, Brewster Dairy

"Infor ION was very easy to implement and maintain. Sometimes I forget about it and then get worried that I've missed something, but when I go check it, it's just doing its thing."

—Dale Brittan, CIO,
Brewster Dairy