Infor ION Process

Accelerate your entire business

Why tolerate business applications that don't connect easily, work together effortlessly, and function reliably even after upgrade? With a well-designed, modern-day integration technology framework, your systems should do so much more than just exchange data. You need current, smart middleware with the intelligence and flexibility to improve all of your business processes—technology that can be the "eyes and ears" of your enterprise—alerting your users in real-time of business critical events and helping them respond faster to developing situations. That solution is available today—it's Infor™ ION, Infor's Intelligent Open Network.

Connectivity made simple

Infor ION Process is the USB of enterprise software—it lets you integrate applications on a "plug and play" basis whenever you want and add new enterprise-wide functionality at will. Based on industry open standards, Infor ION Process does much more than speed and simplify integration between Infor and third-party applications—it also unifies reporting services, mobile services, and cloud services into one elegant network built on five elements:

- **Infor ION Connect**—The communications network for Infor ION, this core collection of services is what allows you to access a wide variety of systems and information in a single, unified framework.

- **Infor ION Pulse**—This interactive system lets you monitor your entire business easily.

- **Infor Workflow & Events**—This framework lets you create, standardize, monitor, and change any business process without IT involvement.

- **Infor Motion ActivityDeck**—A client for Infor ION Pulse, this utility lets you view and interact with the information that you get from ION Pulse, either on your desktop or on your favorite mobile device. It also lets you inspect and modify the processes you create in ION Workflow & Events so that you can continuously improve the way you work.

You'll see the beauty of Infor ION Process' design in the way your systems, reports, and analytics continue to work smoothly even after you change or upgrade any application. Infor ION Process helps you work more efficiently and get better results.

More than meets the eye

The power of Infor ION Process lies in the intelligence built into its underlying network. When you connect systems together with ION Process, you also intelligently connect the business processes that drive your enterprise. You get built-in workflow and event management features so that you can manage and control processes across your entire business. The alert system built into the very foundation of ION Process means that notifications of business-critical events can be sent in real-time to users anywhere in your organization—to their desktops, notepads, tablets, and smartphones, so your users can make decisions and take action more quickly.

ION Process also delivers a unique new collection of services to help your business function more effectively by letting you:

- **Design workflows quickly.** ION Workflow & Events lets you design your workflow in a simple flowchart view, which makes it easy to create even complex workflows and refine them whenever you want. Since the system uses graphical modeling based on industry standards, you know that any process you create will work across different applications.

- **Ensure consistency.** Once you've created a workflow, you can rapidly reproduce it between different sites to ensure consistency in all parts of your business.

- **Provide better service.** You can set up ION Process to monitor service levels to make sure that you keep your promises to customers and maintain excellent service.

- **Automate approvals.** You can create simple or sophisticated workflows to automate document routing and approvals across departments and office locations worldwide.

Taken as a whole, Infor ION Process does far more than integrate your applications—it connects your systems to your people and your daily tasks in ways that accelerate your entire business, reduce risk, and help you make better decisions faster. But it's the intelligence in Infor ION that gives you the power to expand your vision and extend your range of action. You can stop seeing your business in the rear-view mirror with the combination of advanced processing at the network level and smart data storage in the Infor ION Business Vault. That unmatched combination gives you real-time performance analytics that enrich and accelerate business improvement monitoring so that you can quickly identify and address today's challenges and anticipate the issues you'll need to tackle in the future. You'll also gain insight across your entire business, regardless of data source. And the ION Business Vault's resilient design means that reports and analytics continue to work when you swap or upgrade different systems in your network.

Infor ION Process will raise your expectations about what you should get from enterprise applications.

Quickest route to a faster business

"Survival of the fastest," is the law of business success today, with competitive advantage going to companies that can transform and re-invent themselves in response to new opportunities. We've designed Infor ION Process to be the perfect vehicle for delivering speed and change in your workplace and for giving you a competitive edge. With built-in support for mobile, cloud, real-time alerting, social collaboration, and contextual information, Infor ION Process will change the way you work and raise your expectations about what you should get from your enterprise applications.

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About Infor.

Infor is the world's third-largest supplier of enterprise applications and services, helping more than 70,000 large and mid-size companies improve operations and drive growth across numerous industry sectors. To learn more about Infor, please visit www.infor.com.